

Privacy of personal information

Fondaction Asset Management (FAM) is committed to protecting the privacy of individuals and the confidentiality of the personal information it collects, holds, uses or communicates in the course of its business relationships with its stakeholders.

To this end, FAM has adopted the *Privacy and Protection of Personal Information Policy* (the “Policy”), which is governed by the *Act respecting the protection of personal information in the private sector*. In this context, personal information refers to information concerning a natural person that allows that individual to be identified, directly or indirectly.

For whom is the privacy policy intended?

The Policy applies to all FAM activities and to anyone who interacts with FAM, whether, for example, as an investor, website user or job applicant.

Collection

FAM limits the collection of personal information to what is reasonably required to fulfill the purposes for which it was obtained.

Here are some of the sources from which personal information is collected:

- directly from the person concerned or their legal representative, including when they hold a job, office or position at FAM;
- from a third party, such as an employer or a financial institution;
- through cookies, which are stored when you browse the website.

Individuals are not required to provide FAM with their personal information when requested, but FAM may not be able to offer them certain products and services or process an application.

Use

This information may be used, among other things, to confirm the identity of the person or for any other compatible or reasonable purpose provided for in a consent agreement. Obtaining certain personal information may also be required to prevent fraud and financial crime.

FAM may use personal information for its general purposes, such as:

- providing or delivering products and services or handling applications;
- enhancing customer experience and improving or developing its range of products and services, including the use of the website.

Is my personal information shared with third parties?

FAM may communicate personal information to third parties, such as mandataries and service providers, whose products, services or activities are related or complementary to those of FAM and to other individuals or organizations in accordance with the law.

When FAM communicates personal information to third parties, it stipulates by contract, in accordance with the law, that this personal information must be used only for the purposes of fulfilling the contract and that it must benefit from reasonable protection measures, taking into account, for example, its sensitivity, use or quantity.

FAM may also communicate personal information where permitted or required by law, such as to the Canada Revenue Agency or to Revenu Québec for tax purposes, or to fraud prevention agencies.

Requests for access and other interventions

All requests for access, rectification, modification or deletion and all types of complaints concerning the protection of personal information must be submitted in writing to the person in charge of the protection of personal information as indicated below:

- **by email: confidentialite@fga.com;**
- **by mail:**
Fondaction Asset Management.
Person in charge of the protection of personal information
2175 De Maisonneuve Boulevard East, Montréal, Québec H2K 4S3

The person in charge of the protection of personal information shall respond promptly to any request submitted to them, generally within 30 days of receipt of the written request. If the person in charge is unable to respond, in whole or in part, to a request made to them, they will inform the applicant of the reason.